







Message from Student Service Unit

Dear Students,

We are delighted to introduce "Info book about LCCI GQ's ADHM/DHM/DGCA Programmes Quality Assured by Scottish Qualification Authority (SQA)". Each student is encouraged to read this info book as we believe it will provide you detail information about LCCI GQ, and its hospitality qualifications.

You will have to trust on yourself in success of your personal and professional journey. It relies to a great degree on how well you know about LCCI Global Qualifications procedures. This info book is specially design to disseminate the information about LCCI GQ hospitality programme. We have committed and supportive management team with dedicated Registered Training Sites who will be constantly working for your accomplishments.

We would like to inspire our students to make the best use of this opportunity and acquire skill and confidence during their course of study. We understand how exciting and challenging it could be while trying to achieve your goals. Therefore, we have included some success stories of our students who have achieved their dreams with flying colours.

"Everybody chases their goals and passes through many milestones on their personal and professional journey. The only difference is some give up on their difficult milestone and some overcome difficult situation to achieve their goals. Now, you are the one to decide, either to be a giver or achiever. It majorly depends on how far you can push your limits and abilities. Always carry positive attitude with open mind and keep learning new skills." Do contribute your efforts and talent with innovative activities for this lively experience.

Wish you all the best.

Thank you.

Ms. Raisha Sthapit

Qualifications Manager

*ADHM - Advance Diploma in Hospitality Management *DHM - Diploma in Hospitality Management *DGCA - Diploma in Global Culinary Arts

> Ms. Nisha Khadka Senior Officer - Student Service

About LCCI Global Qualifications

An award winning and one of the leading organizations in the field of soft skills and management skills training. LCCI GQ works towards helping thousands of learners through its international, customized and local training programs. These trainings help candidates to enhance their capacity and advance in business, life skills and related fields, in a competitive and prosperous world. LCCI GQ is focused on building itself as institution of repute and to work as an emerging education and training institution of Nepal.

Over the last few years, LCCI GQ has trained and certified thousands of students from all across Nepal and abroad in various soft skills, management and hospitality qualifications. LCCI GQ has been offering its programmes all across Nepal and abroad which are customized as per local needs. LCCI GQ achieved a major milestone where our trainings along with our overall systems were validated and approved by Scottish Qualifications Authority (SQA), Scotland. This approval means that the programmes which are developed and owned by LCCI GQ remains under the ownership of LCCI GQ, however, its quality is assessed by SQA. Today LCCI GQ's Registered Training Sites are spread all across Nepal and abroad.

SQA is not for profit Government Sponsored agency accountable to the Scottish Government and sit at the heart of Scotland's world-renowned education system. SQA has over 100-years experience in developing qualifications and qualification systems across the globe. LCCI GQ is the first and only institution from Nepal to be approved by SQA.

LCCI GQ has its subsidiary company, i.e. LCCI Books Pvt. Ltd which has its own publication of books.





LCCI GQ was awarded the "Highly Commended Centre of the Year (International Centre Category)" at the 2018 Scottish Qualifications Authority (SQA) Star Awards.

ABOUT SQA

The Scottish Qualifications Authority (SQA) is an international leader in education and training. SQA helps people to realize their potential and to achieve their ambitions by providing a wide range of high quality, internationally recognized qualifications and associated services. SQA works with schools, colleges, universities and training organizations to develop and deliver their qualifications and assessments. Around 15,000 teaching professionals and industry specialists supports SQA operations annually helping to ensure that SQA qualifications accurately reflect learners' knowledge and skills and provider outset to jobs or further study.

SQA is a not for profit organization sponsored agency accountable to the Scottish Government and sit at the heart of Scotland's world-renowned education system. It has 100 years of experience in developing qualifications and qualification systems and over 20 years of experience of working internationally in partnership with governments, colleges, universities, schools and industry. Its global hubs include the UK, Beijing, Dubai, Kuala Lumpur and New Delhi. SQA people take great pride in offering exceptional customer service which is acknowledged by government organizations, universities, businesses and individuals throughout the world.





The Scottish Credit and Qualifications
Framework (SCQF) is Scotland's national
qualifications framework. The SCQF supports

lifelong learning and can help appropriate:

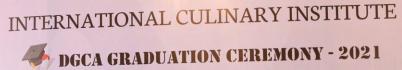
- People of all ages and circumstances to access education and training over their lifetime, so as to fulfill their personal, social and economic potential.
- Employers, learners and the general public to understand the full range of Scottish qualifications, how qualifications relate to each other and to other forms of learning, and how different types of qualification can contribute to improving the skills of the workforce.





EQF is a European-wide Qualifications Framework which joins the qualifications of different European countries.

LCCI GQ qualifications are benchmarked against the EQF, making it easier for European employers to compare LCCI GQ programmes against their own framework.







Why study with us?

- ◆ The only recognized institution which has developed its own programmes and taken its quality assurance and accreditation by the Scottish Qualifications Authority (SQA).
- International Benchmarking The only institution in Nepal to have benchmarked its programmes at Scottish Credit and Qualifications Framework(SCQF) and European Qualifications Framework (EQF)
- Registered Training Sites are spread all over Nepal which helps student to study an internationally recognized courses in their own city and save huge cost of studying a similar programme abroad
- Strong International Links with universities, employers and partners in various countries.
- Quality Assurance is maintained in terms of standardization of the qualifications and systems.
- An Award Winning Institution, LCCI GQ was awarded with SQA Star Award finalist in 2016 & 2018.
- Credit Transfer Facilities for students after completion of course which saves their time and money.



To find out more about LCCI GQ, Please visit WWW.LCCIGQ.COM

Our Hospitality Qualifications

LCCI GQ offers Certificate, Diploma and Advanced Diploma in Hospitality Management and Diploma in Global Culinary Arts. All these program are approved and quality assured by Scottish Qualifications Authority (SQA), Scotland, which makes our students globally competitive. Brief summary is provided below:

PROGRAM	DURATION	SCQF Level	SCQF Credit Points	EQF Level
Certificate in Hospitality Management	6 months (Theory 3 months + Internship/ Project Work 3 months)	-	-	-
Diploma in Global Culinary Arts	12 months (Theory 6 months + Internship/ Project Work 6 months)	6	67	4
Diploma in Hospitality Management	15 months (Theory 9 months + Internship/ Project Work 6 months)	5	64	3
Advanced Diploma in Hospitality Management	21 months (Theory 15 months + Internship/ Project Work 6 months)	7	99	5



International Recognition

CREDIT TRANSFER

LCCI GQ Hospitality Management Qualifications have been credit rated by Scottish Credit & Qualifications Framework (SCQF) and is comparable to European Qualifications Framework (EQF) as outlined earlier. This international benchmarking offers additional value and career progression to our students. Moreover, students also have the opportunity to take lateral entry into bachelor degree at various foreign universities, subject to meet their entry requirements. Students who are interested to apply must have successfully completed 10+2 (Higher Secondary Education) to obtain credit transfer opportunity. List of universities have also been shared in our website.

(Please note, LCCI GQ does not claim any academic equivalency of any of its programs in Nepal's context). Following are the details of the universities/colleges for credit transfer as of August 2022.



Canterbury Institute of Management, Australia

The credit transfer allows our ADHM students to get 8 Courses Exemption in Bachelor Of Business in Hospitality' and 6 Courses Exemption if the student wants to study 'Bachelor of Business with Major in Information Systems or Accounting or Management.'

We would also like to highlight that in Australia Bachelor Degree is of 24 Courses and 8 Course Means 1 Year.



NUI Galway OÉ Gailli<u>mh</u>

National University of Ireland Galway (Shannon College of Hotel Management), Ireland

- www.nuigalway.ie

Advanced Diploma students can join Bachelor of Business International Hotel Management with exemption of 90 Credits out of their total 240 Credits.

Southern Cross University, Australia

www.scu.edu.au

Students can join Bachelor of Business & Enterprise Majoring in Tourism Management and Bachelor of Business in Hotel Management programme with exemption of 12 Units out of the total 24 Units for ADHM Students & 8 Units out of the total 24 Units for DGCA students.



Britts Imperial University College, UAE

The credit transfer allows our ADHM students to get 60 Credits Exemption out of total 180 Credits in BBA in Tourism & Hospitality Management.





Northern Arizona University, USA

www.nau.edu

Advanced Diploma students can join bachelor of science in Hotel and Restaurant Management with 13 Credits exemption out of total 120 Credits for 4 years, enabling students to complete their degree in as little as 3 years.

Northwood University, USA

www.northwood.edu

Advanced Diploma students can join Bachelor of Business Administration (BBA) with major in Hospitality Management with 38 Credit exemptions.





INTERNATIONAL

MANAGEMENT INSTITUTE

SWITZERLAND

IMI University Center, Switzerland

Advanced Diploma students can join Bachelor of International Tourism & Hotel Management.



Queen Margaret
University
EDINBURGH

Queen Margaret University, Scotland www.gmu.ac.uk

Advanced Diploma students can join BA International Hospitality and Tourism Management.



University College Birmingham, UK

www.ucb.ac

Advanced Diploma students can join 4 Years Bachelor Degree in International Hospitality Business Management with 120 Credit exemptions i.e. 1 Year exemption.



Berjaya University College of Hospitality, Malaysia www.berjaya.edu.my

Advanced Diploma students can enter into Bachelor in Hospitality Management with 16 credit exemption.



Budapest Metropolitan University, Hungary www.metropolitan.hu

Advanced Diploma students can join BA in Tourism and Catering with 90 credits exemption out of total 210 credits

Casa College- Nicosia, Cyprus

Advanced Diploma students can join Bachelor of Arts in Hotel Administration or Bachelor of Science in Business Administration.



Mahsa University, Malaysia www.mahsa.edu.my

Advanced Diploma students can join

Bachelor of Business Administrative (Hons) with 2 subjects exemption.



Ritsumeikan Asia Pacific University, Japan

www.apu.ac.jp

Advanced Diploma students can join Bachelor of Social Science in Hospitality and Tourism

Shape your world



Ritsumeikan Asia Pacific University NHL Stenden University of Applied Sciences, Netherlands www.stenden.com

Advanced Diploma students can join BBA in International Hospitality Management with exemption of 30 European Credits.



university of applied sciences

Graphic Era Hill University, India

www.gehu.ac.in

Advanced Diploma students can either join 1st year or directly enter into 2nd year of the Bachelor of Hotel Management.



Southern Institute of Technology, New Zealand www.sit.ac.nz

Advanced Diploma students can directly enter into 2nd year of the Bachelor of Hotel Management.







Lovely Professional University, India

www.lpu.in

Advanced Diploma students can either join 1st year or directly enter into 2nd year of the B.Sc. Hotel Management.

Our Official Agency:



Sanepa, Lalitpur +977-1-5900181, 9851321151 info@s2e.com.np www.s2e.com.np



Moments of Joy DGCA GRADUATION CEREMO











CAREER PATH

Our Hospitality Management Qualifications will lead to an exciting career in the Hospitality industry. This would include but not limited to hotels, restaurants, cruise liners and airline industry. It will also give candidates the confidence to start their own business.

ELIGIBILITY

- Students with minimum SLC/SEE with D+ (GPA 1.6) gr ade along with minimum D+ (GPA 1.6) in English.
- Age 16 and above.



Registered Training Sites (RTS)

LCCI GQ offers its training and certification through its Registered Training Sites (RTS) across Nepal and abroad. Every year hundreds of students are trained and certified.

Hospitality Training Sites (within Nepal)

- À La Carte Hospitality Nepal, Kathmandu
- Aragon Polytechnic Education and Training Services, Biratnagar
- Asian School of Tourism and Hotel Management, Butwal
- Citizen International Hotel Management College, Mahendranagar
- D'Eastern Empire College of Hotel Management, Urlabari
- Eastern Empire College of Hotel Management, Birtamode
- Everest College of Hospitality Management, Kohalpur
- Gateway College of Professional Studies, Kathmandu
- Hospitality World Campus, Lalitpur
- Kathmandu Institute of Hospitality Management, Lalitpur
- Nepal College of Hotel Management, Birguni
- Prime Vision International Hospitality Management College, Dharan
- Royal International College of Hotel Management, Chitwan
- Sindhuli College of Hotel Management, Sindhuli
- Sphere Institute of Technology, Kathmandu
- Suryabinayak Institute of Management, Bhaktapur
- Tri Chandra College of Hospitality and Management, Dhanusa

Hospitality Training Sites (International)

- Hospitality Stars Academy, Rwanda
- International Culinary Institute, Bangladesh



LCCI GQ assures its stakeholders of the standard and quality of its programmes through the following mechanisms:

The RTS approval and review process which involves validation of the RTS by a panel of experts from LCCI GQ. In order to reach a decision about whether or not to approve as a registered training site, the panel arranges detail discussion with the management team and follows the validation criteria to meet the standards required by LCCI GQ/SQA. The review of the RTS are done annually through student survey feedbacks, external site visits and evaluating administrative performances.

LCCI GQ's ongoing quality assurance procedure in order to deliver SQA accredited programmes at the RTS. LCCI GQ assures its quality is maintained through assessing the internal and external assessments, post-class records of the sessions by faculty members, appointing external invigilators and examiners for systematic academics, student feedback mechanisms and annual monitoring of the RTS through systematic reviews.

LCCI GQ provides assistance to its candidates through a structured syllabus and by publishing its own books as required for its programmes. LCCI publishes these books through its subsidiary LCCI Books PVT. LTD. The books are developed keeping in mind the past, present and future context of tourism and hospitality industry.

Regular visits and communication with the RTS ensures that the RTS is closely working with LCCI GQ's concerned department to maintain the quality of student experience and the standards of the programmes.

LCCI GQ services to the candidates?

Student Service Unit

LCCI GQ'S student service unit are able to offer a range of advice on career development, student queries and welfare issues.

Regarding any complaints and queries, candidates can email us a **studentservice@lccigq.com** which will be replied within 72 hours of the enquiry.

Student kit

After placing an order from the RTS, the candidate will be provided with student kit which includes syllabus, academic calendar, set of course books, bag, pen, student identity card and enrollment letter.

Online Help

- M INFO@LCCIGQ.COM
- ₩WW.LCCIGQ.COM

Social Media

- Facebook-facebook.com/LCCIGQ.NP
- Instagram-lccigq
- LinkedIn-LCCI Global Qualifications

PARTNERS SPEAK



International benchmarking of LCCI GQ's Hospitality Programs is **Simply the Best in the market.**

Mr. G.S Gurung
Managing Director
Asian School of Tourism and Hotel Management, Butwal



"LCCI GQ has a highly professional team, always committed in ensuring quality and standards. **We would love to partner for future projects too.**

> Mr. Suresh K.C Chairman Gateway College of Professional Studies, Kathmandu



"Our students are very happy with LCCI GQ's programme, as on successful completion of ADHM course they can apply to international Universities for further studies.

Mr. Raghav Pradhan Managing Director Sphere Institute of Technology, Kathmandu



LCCI GQ's commitment in capacity building of its partner training centers and its team is praiseworthy.

Mr. Ravindra Nath
Director
Kathmandu Institute of Hospitality
Management, Lalitpur



"The best thing about LCCI GQ is its professionalism and practice of continuous engagement with National and International partners.

Mr. Aalok Karki CEO Eastern Empire College of Hotel Management, Birtamode



"LCCI GQ programmes are better than others, as it very well **caters the need of learner's** who wish to join the Hospitality work force at the earliest.

Mr. Sameer Dhakal Managing Director Sindhuli College of Hotel Management, Sindhuli

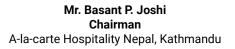


"We are very proud to have launched LCCI GQ's program in our city. The International standard syllabus and time frame makes this programme unique & preferable in the market.

Mr. Ashish Ghimire

Managing Director

Royal International College of Hotel Management, Bharatpur It's always a pleasure to be associated with LCCI and the professional team. LCCI is working extremely well to benchmark the Nepalese Hospitality industry by producing competent professionals. We are happy to have the internationally benchmarked syllabus and credit transfer options for our students in some good universities in the world







"LCCI GQ with its partner organisations imparts exactly the type of education/ skills that the hospitality professionals required to succeed. Awarding by globally recognised degree without leaving the hometown is an awesome achievement".

Mr. Bhagawat Paudel Chairman Everest College of Hospitality Management, Kohalpur

Our students are very proud for getting international education which LCCI GQ has provided them at their hometown and we are very happy to work with world-class team of LCCI where we feel we are stepping into new ERA"

Mr. Avishek Shrestha (CEO/Founder)

Prime Vision International Hospitality Management College, Dharan





Student Ambassador Award

The LCCI GQ/SQA student ambassador awards celebrate and recognized outstanding LCCI GQ/SQA students who are **inspirational**, **enthusiastic and outstanding learners**- who also contribute to the life of their **family**, **community and centre**. LCCI GQ/SQA ambassador is a student who fully embodies all that is best about LCCI GQ/SQA qualifications. Their commitment, academic achievements and passion for learning make them great ambassadors.

Awardee Selection Criteria:

- Academics results
- Passion for learning and development
- Team Player
- Grooming
- Actively promoting LCCI GQ/SQA Qualifications

SUCCESS STORIES

"I am very proud to be a student of ASTHM and would like to thank my site along with LCCI and SQA for guiding me from the beginning to internship opportunity in a well renowned **five star luxury hotel**, **Atlantis Sanya**, **China**. This is an excellent course to study for the hospitality students with proper theory and practical sessions including both indoor and outdoor activities."

Astha Kumari Shrestha Asian School of Tourism and

Asian School of Tourism and Hotel Management, Butwal

"It has been an incredible journey, studying Advance Diploma in Hospitality Management at Gateway College. I selected this course because it provided the knowledge required for the hospitality industry like about the core departments of a hotel, personal development, etc. It helped me shape my skills and knowledge. I may be of shy nature but this course made me achieve my confidence. I believe that I'm ready for the hospitality industry after gaining the experience and the industrial placement program. I would like to thank my site and LCCI GQ for an excellent learning experience."

Bornika Ale
Gateway College of Professional
Studies, Kathmandu

"While searching for short term hospitality courses, one of my friend recommended me about (ADHM) Advance Diploma in Hospitality Management. I decided to join ADHM to enhance my skills and knowledge. Now on this day, I am confident to state that I have taken the right decision to study this course. I have learned so many things like communication skills, professionalism, and team work skills, personal grooming and soft skills."

Ganga Bhandari
Gateway College of Professional
Studies, Kathmandu





Chandi Kumar Paudel
Sphere Institute of
Technology, Kathmandu

"Reflecting on my first restaurant dining experience, the appealing services provided by professional-looking staff in a small restaurant in Kathmandu lured me in thinking about future studies in this industry. After SLC, I started my intermediate study in commerce with Hotel Management as an optional subject. I joined ADHM course at Sphere Institute of Technology with the aim to further explore and broaden my knowledge and skills required in the competitive market of the hospitality and tourism industry. At this moment of my graduation in BA (Hons) in International Hospitality and Tourism Management from Queen Margaret University in Edinburgh Scotland (United Kingdom), I would like to remember and thank my family, friends, Sphere and LCCI GQ who showed me the career path to the Queen Margaret University as a direct entrant to the second year of the course in 2018. Thank you all!"

"An archer cannot hit the bull's eyes without knowing where the target is. I used to be shy and always a last bencher student. I had limited skill but gradually I started getting involved in things which made me extra ordinary and enhanced my ability to learn more from other members of the team. I also started believing in smart work and perseverance. I am currently working with Le Meridien Al Aqah Beach Resort, Fujairah, United Arab Emirates since October 2018 in the housekeeping department as a senior room attendant."

Hemanta Lungeli Magar
Aragon Polytechnic Education and
Training Services, Biratnagar





"When I was in the phase of completing school level my mind was totally diverted to choose the perfect subject which will help me to build up my career, personality and lead me to success. Asitav Lamichhane inspired me to join the hospitality sector and Mid Western gave me a platform to study Diploma inHospitality Management. I am proud to have an international education system in my home town. During my studies of diploma, the teachers were very helpful and the courses were much more enjoyable and knowledgeable that made my experiences pass beyond my expectation. My internship In **Horizon Resort and Spa, China** was very fruitful. At the end, I found myself

confident about handling guest and technology along with time

management and good communication skills."

Prabesh Bhusal

Mid Western International College of Hospitality Management, Dang



Finally, my dream came true!

Thank you LCCI Global Qualifications and RICHM, Chitwan for providing such an internationally recognized UK-certified Advanced Diploma in Hospitality Management program in our hometown.

In my journey, I would like to thank our respected Principal of RICHM Mr. Arjun Sharma, and Miss. Shaby Khatiwada, senior counselor of S2E, Lalitpur for their warm support and efforts during the documentation / Credit transfer process.

I strongly recommend my junior who just appeared in NEB and Grade 12 exam to join Advanced Diploma in Hospitality Management in any LCCI Global Qualifications Centres and grab this golden opportunity for a one-year credit transfer facility to top-ranked Universities of Australia, USA, UK, Ireland, and others.

Suraj Lama Tamang

Royal International College of Hotel Management, Chitwan



"I got the opportunity of Internship from à-la-carte at **Marriot**. Working for Marriott was great because there were many opportunities for the growth. The company really value their employees. During that time, I had many opportunities and I learnt a lot."

Jenisha Khadka Bhandari A-la-carte Hospitality Nepal, Kathmandu



"I am thankful that my parents gave me the opportunity to join ASTHM. I got the chance to experience the well-equipped amenities, full of practical dozes along the theory classes with friendly environment.

Wishing for a bright future and progress for ASTHM and the newcomers who are willing to study this course."

Manisha Singjapati

Asian School of Tourism and Hotel Management, Butwal





"I completed my advance diploma in hospitality management from JCR. I got the internship opportunity at **Hilton Hotel and Resort, China**. This study has developed my practical skills, personally and professionally. I am very grateful to Mr. Ramesh Prasad Jayaswal and entire team of JCR as well as Mr. Alan Han and his entire team who were always there to help me. To advance further in my career, I will be completing my bachelor's degree in hospitality management to fulfill my dream of working in a 5 star hotel."

Roshan Sunar JCR Technical and Hospitality Management, Damak

"Shaping one's educational personality is intricate deed in itself and here at ASTHM, I have **changed my life**. The techniques and courses provided by LCCI GQ was excellent with good family environment arranged by ASTHM. Apart from the enigma of books, I have learnt several skills and feel the sense of maturity building. I would like to thank LCCI/SQA and ASTHM for the dedicated and highly experienced staffs and excellent quality of education."

Sabina Rana Asian School of Tourism and Hotel Management, Butwal



"Studying Advance Diploma in Hospitality Management (ADHM) made me feel like I was moving towards my goal. ADHM is more about practical knowledge than theoretical knowledge and that is why I selected to study the course provided by LCCI Global Qualifications.

We can get theoretical knowledge through books and internet but in order to get practical knowledge, we need proper practice and reliable source which was definitely well provided during the course. Now that I have completed my ADHM I have planned to study BHM and also engage myself in hospitality industry."

Hina Mahato
Gateway College of
Professional Studies, Kathmadu

"It is a firm belief that all human beings are born with unique gifts, and the proper functioning of an institute depends upon its capacity to develop each gift of a child with. I always wanted to learn and grow with numerous activities so, apart from imparting value based quality education with an individual attention, here at Aragon, I had an opportunity to participate in co-curricular activity in over a period ranging from music to dance, gymnastics to sports, fine art of scooting, debates to quiz contests and most important in all practical activities inside and outside of college curiosity. I am currently working with Cleveland International (5-star hospital) since November 2019 in F&B service department as a Waitress."

Salami Tamang

Aragon Polytechnic Education and Training Services, Biratnagar





Successful Credit Transfers



Bishal Chhetri Ranabhat
Canterbury Institute of Management
Sydney, Australia



MAHESH POUDEL
Canterbury Institute of Management
Sydney, Australia



ROJAN NEUPANE
Canterbury Institute of Management
Sydney, Australia



SURAJ LAMA TAMANG
Canterbury Institute of Management
Sydney, Australia



PRAMOD SAPKOTA
Academies Australasia Polytechnic
Melbourne, Australia



ADAT TAMANG
Canterbury Institute of Management
Sydney, Australia



Frequently Asked Questions

1. What is LCCI Global Qualifications?

LCCI Global Qualifications is a duly registered organization in Nepal and is regarded as one of the leading organization in the field of soft skills and management skills training and certification. LCCI Global Qualifications works towards helping thousands of students through its international, customized and local training program. These program help students to enhance their capacity and advance in business, life skills and related fields, in a competitive and prosperous world. LCCI Global Qualifications core focus is to build itself as an organisation of repute and to work as training and certification partner in collaboration with progressive institutions. LCCI Global Qualifications is also the only institution in Nepal to be approved and accredited by Scottish Qualifications Authority (SQA), Scotland. LCCI Global Qualifications has developed various Hospitality Qualifications which are owned by LCCI Global Qualifications and quality assured and jointly certificated by SQA, Scotland.

LCCI Global Qualifications also has its subsidiary company LCCI Books Pvt. Ltd which publishes and sources books. Primarily LCCI Books focuses on offering teaching learning materials and books to its own hospitality and soft skills students.

2. What is SQA?

Scottish Qualifications Authority (SQA) is a not for profit Government Sponsored agency accountable to the Scottish Government and sit at the heart of Scotland's world-renowned education system. SQA has over 100 years of experience in developing qualifications and qualification systems across the globe. SQA develops, assesses and awards qualifications taken in workplaces, colleges and schools and provides these qualifications across Scotland, the UK and internationally.

3. What are the hospitality qualifications offered by LCCI Global Qualifications?

LCCI Global Qualifications offers SQA accredited Certificate in Hospitality Management, Diploma in Hospitality Management, Advanced Diploma in Hospitality Management and Diploma in Global Culinary Arts.

4. What is the duration of the hospitality qualifications offered by LCCI Global Qualifications?

- Certificate in Hospitality Management (6 months: 4 Months at the Training Site + 2 Months Industry Visit or Internship)
- **Diploma in Hospitality Management** (15 months: 9 Months at the Training Site + 6 Months Industry Visit/Internship)
- Advance Diploma in Hospitality Management (21 Months: 15 Months at the Training Site + 6 Months Industry Visit/Internship)
- Diploma in Global Culinary Arts (12 Months: 6 Months at the Training Site + 6 Months Industry Visit/Internship)

5. Are these qualifications legally approved in Nepal?

All LCCI qualifications are being run under prevailing laws of Nepal. These are qualifications developed and owned by a Nepali company SQA externally quality assures and these qualifications are jointly certificated by SQA and LCCI Global Qualifications. Hence these qualifications do not fall under the category of foreign education. More over LCCI Global Qualifications does not claim any academic equivalency of its programs in Nepal's context.

6. Who will issue the Certificates?

Since these qualifications are quality assured by Scottish Qualifications Authority (SQA), Scotland. After completion of any of these qualifications, students receive joint certification from LCCI Global Qualifications and SQA, Scotland.

7. Who should apply?

Any students striving to make career in the field of hospitality

8. Where can I study these hospitality qualifications?

Students can study SQA accredited hospitality qualifications in any of the LCCI Global Qualification's approved sites. List of LCCI GQ approved sites are available at www.lccigg.com

9. What is the eligibility criteria to get admission in any of these hospitality qualifications?

- Academic Qualification: Minimum SEE with D+ (1.6 GPA) as well as Minimum D+ (1.6 GPA) in Compulsory English
- Age: 16+
- Good English Proficiency







10. Is There any examination?

Students have to attend examination in their respective Sites. The assessment method shall be based on written test, observation, practical work, oral test, class attendance and others.

11. What if I fail in the examination?

Student's failure to secure minimum pass marks in either theory or practical will be considered as fail in the subject. The re-examination shall be permitted to the student up to maximum of 3 attempts or within maximum duration of three years, from the date of joining with re-examination fee.

12. What about Industry Visit/Internship?

It is mandatory for all the students to undergo Industry Visit/Internship as per the requirement of accomplishment of the qualifications. Students can do their internship either in Nepal or abroad.

13. Will LCCI Global Qualifications help in arranging the Internship facilities to the students?

It is primarily the responsibility of the Registered Training Sites (RTS) to arrange internships for students. However, if needed LCCI Global Qualifications can offer its assistance to RTS's as part of its Site Support Service.

14. Will the internship be paid or non-paid?

Generally students get paid Internship.

15. Is there any credit transfer facilities for students after completion of the course?

Credit Transfer is common in most of the countries. Since LCCI Global Qualifications programs are bench marked at Scottish Credit and Qualifications Framework (SCQF) and European Qualifications Framework (EQF), Students have the option to study further upon successful completion of Advanced Diploma. There are many foreign universities where students can study bachelor's degree, subject to meeting their entry requirements, LCCI Global Qualifications shall provide such list from time to time. On the other side, students can themselves apply to various universities for further study, as foreign universities are flexible in terms of credit transfer and since these qualifications are accredited by SQA students have better chances ofcredit transfer. Students who are interested to apply must have successfully







completed (10+2) (Higher Secondary Education) to obtain credit transfer opportunity. Having said this LCCI Global Qualifications does not claim any academic equivalency of its program in Nepal's context.

16. Will I get study material?

Once you register for the programme you will receive syllabus, reference books, assessment/examination pattern etc.

Furthermore, students undergo training at the RTS and RTS shall provide all other relevant materials.

17. What if I fail in any of the subject?

You can again re-sit for the subject in which you fail, and after passing that specific subject you will be awarded Certificate/Diploma/Advanced Diploma. However, you need to pay re-examination fee.

18. Will I get a Job after doing any of these hospitality qualifications?

These hospitality qualifications are of international standard to increase the job probability of the students.

However, LCCI Global Qualifications does not take job guarantee. Before the students go for internship students receive "Skills for Employment" training so that they can demonstrate good employability skills during their internship and increase their chances of getting employment.

19. Payment Option:

Please contact your nearest LCCI Global Qualifications's Registered Training Site.







Volunteer students with Ms. Margaret Curran, SQA's Regional Manager for South Asia

Together we help people and business grow

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